

The MIRROR Method:

A Systematic Approach to
Systemic Disrespect & Dysfunction

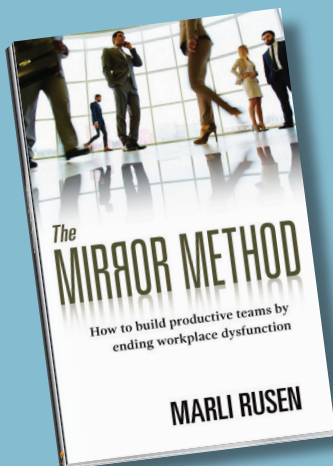
Friday Nov 18

1:30-2:20pm

Cornett Building Rm B108

Marli Rusen BA, LLB
Arbitrator / Mediator / Investigator

*Workplace conflict resolution
has never been so entertaining!*



**Marli's new book - a must read
for every leader!**

**"With an engaging and entertaining presentation style,
Marli's MIRROR Method offers managers and leaders
practical and insightful solutions to addressing even the
most challenging dysfunctional workplace behaviours".**

Jason Giesbrecht, COO, Golden Life Management